



帐户管理系统

用户指南

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介绍

此入门指南旨在帮助您快速建立和使用宏观资本账户管理系统。

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登入账户管理

1 展开登入菜单

2 点击并打开账户管理页

3 输入用户名称和密码，然后点击登入

选择性 点选并选择目的地。

账户管理会自动打开所选的目的地。

若你不选择一个目的地，账户管理将会打开主页面。

账户管理主页

The screenshot shows the AVALOK account management interface. The top navigation bar includes links for Trade, Reports, Funding, Manage Account, Traders' Marketplace, Support, and Logout. Below this is a sub-menu with Summary (highlighted), Positions, Pending Items (23), Messages (0), and Corporate Actions (0). The main content area displays three tables: Balances (USD), Current Margin Requirements (USD), and Current Available for Trading (USD). Each table has columns for IBLLC Securities, IBLLC Futures, and Total. The Balances table shows Net Liquidation, Equity With Loan, and Cash. The Current Margin Requirements table shows Initial and Maintenance. The Current Available for Trading table shows Available Funds, Excess Liquidity, and SMA. On the right, there is a section for Upcoming Webinars and a large blue banner for IEX with the text 'Get direct access to IEX' and 'Route orders directly or through SmartRouting'. At the bottom, there is a dropdown menu for Applicant and links for Help and Reference. Several yellow callout boxes provide instructions in Chinese:

- 主菜单 (Main Menu) - points to the top navigation bar.
- 点击地图以更改语言 (Click map to change language) - points to a globe icon in the top right.
- 点击以登出 (Click to logout) - points to the Logout link in the top navigation bar.
- 标签页 - 正在使用的标签会被标示出来。还没有读取的项目会以红色显示 (Tabs - The tabs currently in use will be marked. Items not yet read will be displayed in red) - points to the Summary tab in the sub-menu.
- 账户概要 点击更新以更新讯息 (Account Summary Click update to update message) - points to the Summary tab in the sub-menu.
- 链接账户持有人点击这里切换账户 (Link account holder click here to switch account) - points to the Applicant dropdown menu at the bottom.
- 点击帮助 打开动态帮助 (Click help to open dynamic help)
- 点击引用 来打开菜单参考 (Click reference to open menu reference)

使用菜单

1 将鼠标移到主菜单以打开菜单面板

2 移动你的鼠标在下一级菜单项之上。该项目将变为灰色。

3 点击菜单项，以显示下一组菜单。该项目将变为蓝色。

4 移动你的鼠标在下一级菜单项之上。该项目将变为灰色。

5 点击你想开启的项目

页面打开，菜单面板消失

Activity Statements

Use this page to view activity statements and create and view customized statements.

View Statements

To view an Activity Statement, make selections below then click **View**.

Statements	Date(s)	Account(s)	Format	Language
Default Full	Period: Daily Date: December 03, 2013	Consolidated Concatenate All	HTML/Web	English

☐ Consolidate selected accounts
☐ Include closed accounts

View

[Customize Statements](#)

Applicant 144191 - [Help](#) [Reference](#)

激活您的安全设备



申请一个模拟交易账户

1 点击 账户管理 > 设置 > 模拟交易

2 点击 继续

3 建立用户名和密码的规则

4 点击 继续

5 点击 是 去确认 · 或 否 去取消
记下您的用户名称和密码 · 您的账户密码将不会再度被显示出来。
当您的账户准备好 · 您会再收到电子邮件通知。

页面刷新

阅读上面的 用户名和密码的规则
设置一个只是用以模拟交易系统的用户名称和密码
输入 密码 两次

Account Management - Mozilla Firefox

Account Management

Trade Reports Funding Manage Account Manage Clients Support Logout

Paper Trading

Use this page to open a Paper Trading Account, which lets you use the full range of the trading facilities in a simulated environment using real market conditions.

Trading permissions, market data subscriptions, base currency, and customer type configurations in your Paper Trading Account will be the same as those in your normal account. You can use your Paper Trading Account activity in Trader Workstation (TWS) or Application Program Interface (API).

Click **Continue** to activate your Paper Trading Account.

Continue

Applicant 144191 - Help Reference

Account Management - Mozilla Firefox

Account Management

Trade Reports Funding Manage Account Manage Clients Support Logout

Paper Trading

Specify a Paper Trading Account Username prefix and password. Your full Username will be displayed once accepted by the system on the next page.

Username must include six lower case letters and three different numbers.

Enter a six to eight character password with at least one numeric digit and no spaces. Note this password for future use, as it will not be shown again.

Username:

Password:

Confirm Password:

Back Continue

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存款

Account Management - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Account Management

Trade Reports Funding Manage Account Support Logout

https://www.avalokcapital.com/Universal/.../AccountAccess/AuthenticateSSO?Action=ACCT_MGMT_MAIN&ac...

Google

Fund Transfers

这部分显示了您当前的现金余额

Balances

Cash Balance	Cash Available for Withdrawal	Withdrawable Cash Subject to Origination Restriction	Deposit Not Yet Posted
Not Available	Not Available	Not Available	Not Available

选择方法

Transaction Type: Choose One
Deposit
Withdraw
Internal Transfers

Currency: Choose One
Australian Dollar (AUD)
Canadian Dollar (CAD)
Swiss Franc (CHF)
Chinese Renminbi (CNY)
Czech Koruna (CZK)
Danish Krone (DKK)
Euro (EUR)
British Pound (GBP)
Hong Kong Dollar (HKD)
Hungarian Forint (HUF)
Japanese Yen (JPY)
Mexican Peso (MXN)
Norwegian Krone (NOK)
New Zealand Dollar (NZD)
Swedish Krona (SEK)
United States Dollar (USD)

Method: Choose One
ACH Initiated By Bank
ACH Initiated At IB
Bill Payment
Check
Wire

Amount: [Input Field]

输入已确认存款的金额

在交易类型栏选择存款
货币、方法和金额栏会于您完成每栏后出现

选择存款的货币

如果你保存了以前资金转账的银行资料，你会被问到是否想用它

Use saved bank information? ☐ Yes ☐ No

Bank Information

Sending Institution: [Input Field]

ABA Routing Number OR SWIFT/BIC Code (optional): [Input Field]

Account Number (optional): [Input Field]

Information will be saved for future use

Instruction Name (5-25 characters): [Input Field]

如果你选择否，或您没有任何已保存的银行资料，请填写所有需要的资料，银行资料域按您所选择的货币和存款方式而有所不同

Delivering Institution Details

Which saved information would you like to use? Citibank Wire Deposit

Sending Institution: Citibank

ABA Routing Number OR SWIFT/BIC Code: 12345678

Account Number: Not Specified

如果你选择是，请从下拉列表中选择指令，已保存的银行资料会被自动加载到您的存款要求中

Would you like to make this a Recurring Transaction?

☐ Yes ☒ No

Would you like to make this a Recurring Transaction?

☒ Yes ☐ No

Recurring Transaction Name: [Input Field]

Frequency: Monthly

Start Date: 04/26/2011

End Date: ☒ Endless

选择是去储存本次交易为一个经常性交易。
为这个经常性交易输入一个名称，然后选择一个频率，开始日期和结束日期。若这是一个开放式经常性交易，请选择无尽。处理完后，交易将根据您的选择而自动重复

选择性

点击继续

Deposit Confirmation

Your notification to deposit USD 10,000.00 via Wire Transfer from Some Bank has been confirmed.

Instruct your bank to initiate the actual wire transfer and send funds to:

阅读和打印存款确认，然后选择确定。资料按选择的存款方式而有所不同。

Print OK

请安排你的金融机构，确认将资金转移到你的投资帐户内

改变你的交易权限

1 点击 账户管理 > 交易设置 > 权限

Trade Reports Funding Manage Account Traders' Marketplace Support Logout

Trade Permissions

Use this page to view or modify existing trading permissions.

选择性 点击你想加入的每个交易项目旁的方格。您有资格参与的项目会自动出现。

Trading Programs

If you would like to participate in the programs listed below, click the checkbox next to the program name.

Stock Yield Enhancement Program (example) ☒

Trade Permissions

Check the products that you wish to trade and the countries you wish to trade in. Products and countries that are currently approved for trading are shown in green. Products and countries that are pending approval are shown in pink.

Country	Stocks	Bonds	Options	Futures	Futures Options	Single Stock Futures	Mutual Funds	Leveraged Forex	FX Conversion
Global	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Australia	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Austria	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Belgium	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Canada	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Europe	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
France	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Germany	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Hong Kong	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Italy	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Japan	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Republic of Korea	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Mexico	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Norway	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Singapore	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Spain	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sweden	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Switzerland	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Netherlands	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
United Kingdom	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
United States	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
United States (Algorithmic Execution Venue)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
United States (Floor Based Exchanges)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Legend: ■ = Approved ■ = Pending ■ = Downgrade Pending

Continue

点击 继续

4

有些产品需要特定的投资经验。审查和修改您的投资目标、投资经验和财务资料。然后点击继续。

5

在所有打开的风险披露通过键入签署您的签名。然后点击 继续。点击链接来读取完整的协议和/或披露。然后点击接受以确认您接受本条款并点击继续。一个确认页面将会打开并列出你目前及要求的交易许可和各自的当前状态。如果获得批准，您的交易权限将被列为已批准。

订阅市场数据

1 点击 账户管理 > 交易设置 > 市场数据

您的市场数据订户状态被包含在页标题 (专业或者非专业) 。点击 管理账户 > 交易配置 > 用户状态 以更改您的状态

选择性 点击 市场数据助理 搜索市场数据 订阅

2 市场数据订阅是按区域分类。点击您想要的区域选项。然后点击您想要添加的每个订阅选项框
若要退订，点击您想要退订的每个订阅选项框以消除标记

Global	North America	Europe	Asia-Pacific	Quote Booster
IB FOREX (IDEAL PRO) (explain)				
IB FX (explain)				
Index CFD - Level I				
			Countries	
			FOREX	
			FOREX	Free <input checked="" type="checkbox"/>
			Global	Free <input type="checkbox"/>

Be sure to make desired selections on all tabs above before you click Continue.

3 点击 继续

Applicant 144191 - Help Reference

订阅新闻和研究

Account Management - Mozilla Firefox

File Edit View History Bookmarks

Account Management

https://www.interactivebrokers.com/Universal/servlet/AccountAr...?action=ACCT_MGMT_MAIN&c

Trade Reports Funding Manage Account Support Logout

Interactive Brokers Information System

Research Subscriptions

- News: Dow Jones, Reuters, Briefing.com, theflyonthewall.com.*
- Fundamentals: Financial statements, consensus estimates, ratios, SEC filings, insider trading reports, and more.*
- Live Event Calendars: Earnings events, economic indicators, IPOs, splits.*
- Analyst Research: Equity, ETF, and credit reports from Morningstar and Zacks.*
- Analyst Upgrade/Downgrade Bulletin: Tracks sell-side research activity.
- Market Commentary: Macro economic outlook, industry focus, intraday market updates, and more.

*Requires Data Subscription

Base IBIS Research Platform
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Discounted Content Packages

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1. Reuters StreetEvents Calendars

- LIVE Corporate Earnings calendar
- LIVE Economic Events calendar
- IPO, Secondary, and Industry Event calendars

2. Dow Jones

3. Reuters

4. Reuters

- Financ
- Sell si
- Comp

the fly on the wall

Press Re

Briefing

THOMSON

MORNINGSTAR

ZACKS

LIVEBI

Economic Events Today, Dec 16 United States

Period	Consensus	Actual	Surprise
08:30 CPI Ex Food & Energy (M/M)	NOV 0.1%	0.2%	0.1%
08:30 CPI Ex Food & Energy (Y/Y)	NOV 2.1%	2.2%	0.1%
08:30 Consumer Price Index (M/M)	NOV 0.1%	0%	-0.1%
08:30 Consumer Price Index (Y/Y)	NOV 3.5%	3.4%	-0.1%

General News

Premium Newswires

	Region	Monthly Fee	Subscribe
DOW JONES Dow Jones Global Market News	Global	199.00 USD	<input type="checkbox"/>
Dow Jones News Service (explain)	North America	115.00 USD	<input type="checkbox"/>
Dow Jones Real-Time News	North America (30.00 USD)	30.00 USD	<input type="checkbox"/>

Analyst Research

	Region	Monthly Fee	Subscribe
WAVEADVISORS Daily "Tactical Playbook" Report. Weekly Market Overview Webinar. (explain)	Global	100.00 USD	<input type="checkbox"/>
MORNINGSTAR Morningstar Equity, ETF, and Credit Research Reports (explain)	Global	21.00 USD	<input type="checkbox"/> FREE TRIAL
ZACKS Zacks Investment Research: Equity Research Reports (explain)	North America	10.00 USD	<input type="checkbox"/> FREE TRIAL

Separate Data Services

	Monthly Fee	Subscribe
CUSIP (NP) (explain)	1.00 USD	<input type="checkbox"/>
Reuters Fundamentals (explain)	7.00 USD	<input type="checkbox"/>
Reuters Basic Newsfeed (explain)	Free for active accounts*	<input type="checkbox"/>
Wall Street Horizon (explain)	2.50 USD	<input type="checkbox"/>
Marketwatch Research (explain)	Free	<input checked="" type="checkbox"/>

Back Continue

点击 继续

查看活动结单

1 点击 报告 > 活动 > 结单

2 在结单列表中，选择您要查看的结单，选择一个默认的结单或选择自己保存的自定义结单。
在日期栏，选择时段和日期
在账户列表中，选择想要检视的账户
在格式栏表中，选择结单格式
在语言列表中，选择一种语言

3 点击查看
HTML/ WEB格式在网络浏览器中打开；
PDF格式提示您去打开或保存结单

The screenshot shows the 'Account Management' interface in a Mozilla Firefox browser. The 'Reports' menu is highlighted, and the 'View Statements' page is displayed. The page includes a 'Statements' dropdown menu, a 'Period' dropdown (set to 'Daily'), a 'Date' field (set to 'December 05, 2013'), a 'Format' dropdown (set to 'HTML/Web'), and a 'Language' dropdown (set to 'English'). A 'View' button is located below these fields. Callout 1 points to the 'Reports' menu. Callout 2 points to the 'Statements' dropdown and the 'View' button. Callout 3 points to the 'View' button. The 'Statements' dropdown is open, showing options: Default Full, Default MTM Summary, Default Realized Summary, Default Simple, Default Summary, and Custom1. The 'Period' dropdown is open, showing options: Daily, Custom Date Range, Monthly, and Calendar Year. The 'Format' dropdown is open, showing options: HTML/Web and PDF.

查找和打印税务表

1 点击报告 > 税 > 税务表

2 您要查看的每个税务表 · 选择年份和显示格式 · 然后点击查看表格或查看报告 · 显示格式会随着税收形式而有所不同

3 根据您选择的显示格式 · 您的电脑可能会提示您打开或保存表格或报表

更改个人资料

1 点击 账户管理 > 账户数据 > 明细 > 个人资料

2 与您的帐户有关联的所有用户都会显示在此。点击修改连结以更改账户资料

3 您的用户数据会出现在多个页面上。根据需要修改名称、地址和住址。然后点击继续

4 根据需要修改出生日期和就业资料。然后点击继续

5 验证您在前面页面上所做的更改。然后点击继续。按返回进行更改

6 你会立刻收到一封载有确认号码的电子邮件。请在表格栏上键入确认号码。然后点击继续。点击要求确认号码以接收一个新的确认号码。

更改您的密码

The screenshot shows the 'Change Password' page in a Mozilla Firefox browser. The page has a navigation bar with 'Trade', 'Reports', 'Funding', 'Manage Account', 'Support', and 'Logout'. The main content area is titled 'Change Password' and includes a sub-header 'Use this page to change your password.' Below this, there are input fields for 'User Name' (pre-filled with 'newuar340'), 'Current Password', 'New Password', and 'Confirm Password'. To the right of the password fields, there is a section titled 'Your password:' with the following rules: 'Must include at least one alphabetic character.', 'Must include at least one numeric character.', 'Must be 6 to 8 characters, no spaces.', 'Username Prefix and Password are both case-sensitive.', and 'be different from current password or any previous passwords.' A 'Submit' button is located below the input fields. A large yellow arrow points from the 'Submit' button to a box at the bottom of the page.

1 点击 账户管理 > 安全性 > 更改密码

2 键入您的当前密码和新密码，然后再次键入您的新密码。注意设立密码的规则

3 点击 递交

4 你会立刻收到一封载有确认号码的电子邮件。请在表格栏上键入确认号码，然后点击继续。点击要求确认号码以接收一个新的确认号码。

更改您的电子邮件地址

1 点击 账户管理 > 安全性 > 更改电邮地址

2 若要改变你的电子邮件地址，您会在您现有的电子邮件地址收到一个安全的确认号码。如果您仍然可以读取此电子邮件地址的邮件，选择是，我确认，然后点击提交。如果您不能读取此电子邮件地址的邮件，选择不，我不能，然后点击提交

3 输入您的密码，并在提供的空格中输入您的新电子邮件地址，然后输入多一次新的电子邮件地址，并输入之前发送给您的确认号码

4 点击 提交

Account Management - Mozilla Firefox
File Edit View History Bookmarks Tools Help
Account Management
https://www.avaloicapital.com/Universal/servlet/AccountAccess
Trade Reports Funding Manage Account Support Logout

Change Email Address

To change your email address, you will need the confirmation number from the email we just sent you.

Yes I do

E-mail Address Change

We've sent a message containing a confirmation number to your OLD e-mail address. Enter your username, password, new e-mail address and the confirmation number from the email we just sent you into the fields below and click **Submit**. You will then be asked to complete one more step to confirm your e-mail address change.

You will then be asked to complete one more step to confirm your e-mail address change.

Username: newuar340

Password:

New e-mail address:

Confirm New e-mail:

Confirmation Number:

联系客服

The screenshot shows the 'Account Management' interface in a Mozilla Firefox browser. The URL is <https://www.avalokcapital.com/Universal/servlet/AccountAccess.AuthenticateSSO?activeTab=1>. The navigation bar includes 'Trade', 'Reports', 'Funding', 'Manage Account', 'Support', and 'Logout'. The 'Support' section is active, showing 'Unread (0)' tickets and a table with columns 'AccountID', 'Ref#', 'Date/Time', and 'Summary'. A 'New Ticket' dropdown menu is open, and a 'Create' button is highlighted. A 'Search Active Tab' button is also visible. Below the table, there are tabs for 'Unread', 'Tickets', 'Messages', 'Collections', and 'Hidden / Deleted Messages'. A 'New Ticket' form is displayed, with fields for 'Inquiry related to Account:', 'Category:', 'Brief Summary of Problem/Request: (max 100 characters)', and 'Detailed Description of Problem/Request:'. There are also 'Attach File(s): (max 3MB total, max 2MB per file)' fields with 'Browse...' buttons. At the bottom of the form are 'Reset Form', 'Cancel', and 'Send' buttons. A 'Help' and 'Reference' link is at the bottom right.

- 1 点击 支援 > 信息中心
- 2 当下拉列表显示新票 · 点击创建 打开一个新的票
- 3 从下拉菜单中选择类别和子类别 · 然后输入一个简短的总结和详细的说明问题
- 4 选择性 上载最多两个文件 · 例如屏幕截图或银行账单以帮助说明您的问题

点击 发送

在两小时内您应该会收到一条消息和一个参考编号 · 并有可能有意见或解决您的查询